



SMC Live
QuickStart Guide

APPLICABILITY & EFFECTIVITY

Effective for all systems manufactured after January 2018.

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Technical Support

Please call us for any technical support needs related to the FieldServer product.

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1 INTRODUCTION

The SMC Live mobile app gives users instant access to their FieldServers connected to the SMC Cloud with an easy to use graphing feature.

NOTE: For instructions on how to enable your installed FieldServers with SMC Cloud see the [SMC Cloud Start-up Guide](#) and check the [Sierra Monitor website](#) for the latest documentation updates.

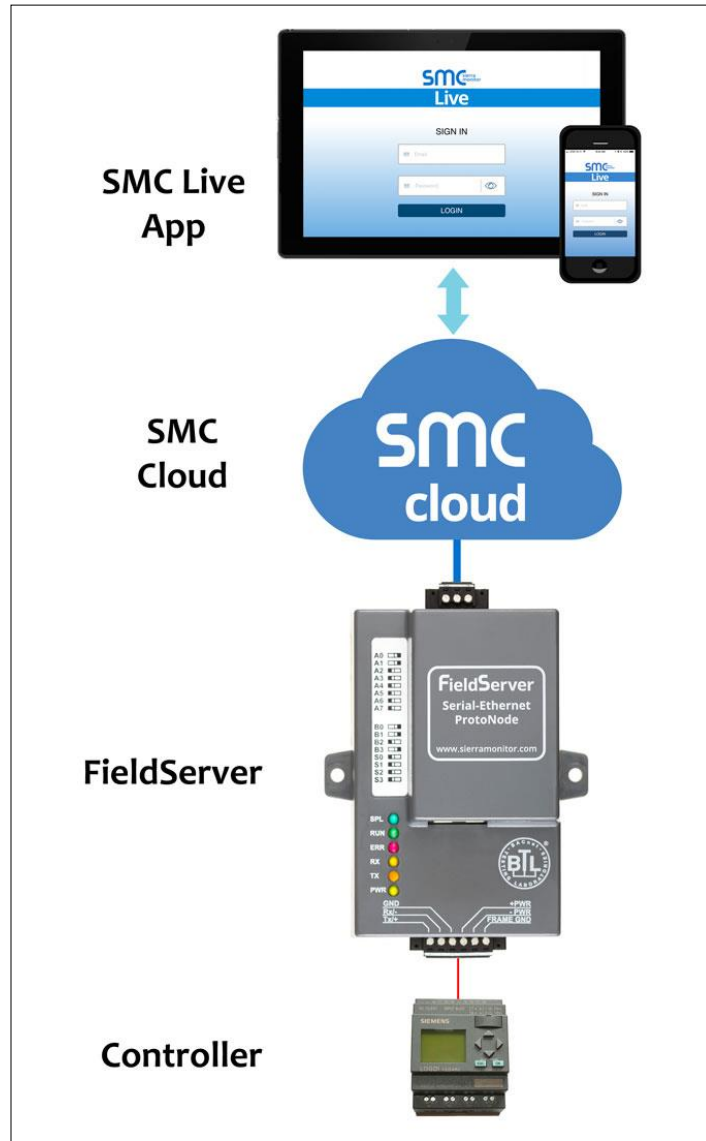


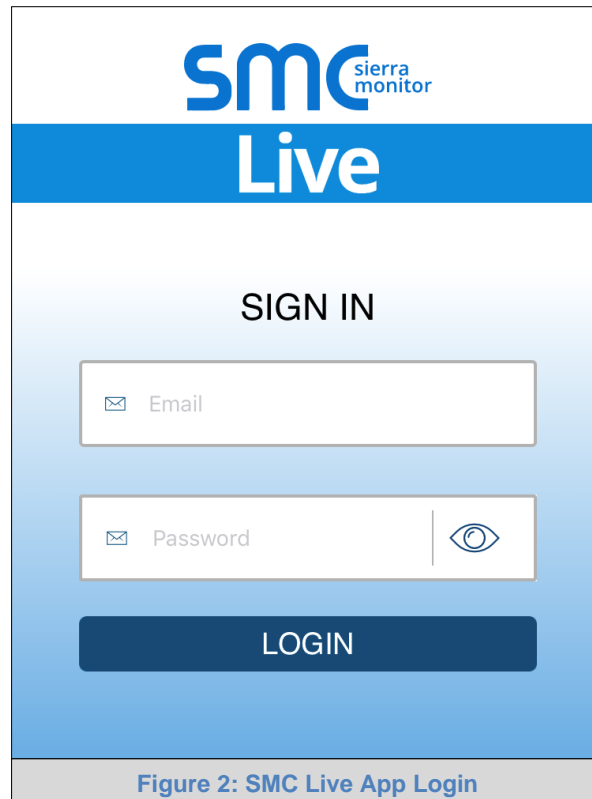
Figure 1: Connection Diagram – Controller to SMC Live

2 FIELD SERVER SETUP WITH SMC LIVE

The SMC Live app must be downloaded and installed from the mobile device's app store before setup can begin.

NOTE: To download SMC Live to go the Apple App Store (www.apple.com/ios/app-store) or Google Play (play.google.com) and search for SMC Live.

To login to the SMC Live app, enter the username and password fields from the credentials for the SMC Cloud server user login.

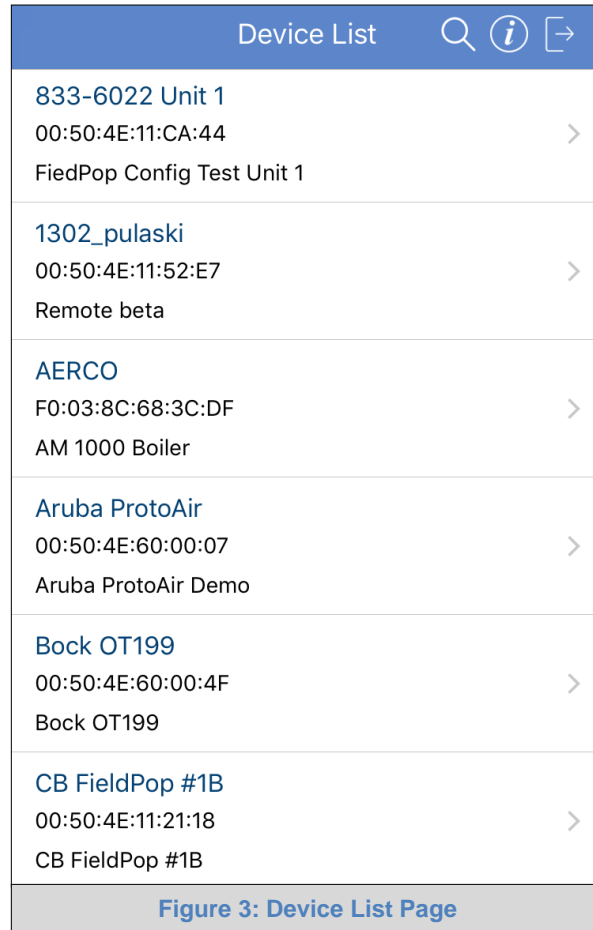


The screenshot shows the SMC Live app's login interface. At the top, the SMC logo (sierra monitor) is displayed. Below it, the word 'Live' is prominently shown in a blue banner. The main heading is 'SIGN IN'. There are two input fields: one for 'Email' and one for 'Password'. The 'Password' field has a visibility toggle icon (an eye). Below the input fields is a dark blue button labeled 'LOGIN'. The entire interface is set against a light blue gradient background.

Figure 2: SMC Live App Login

2.1 Selecting a Device in the Device List

- After logging into the SMC Live App, the Device List will appear (**Figure 3**).



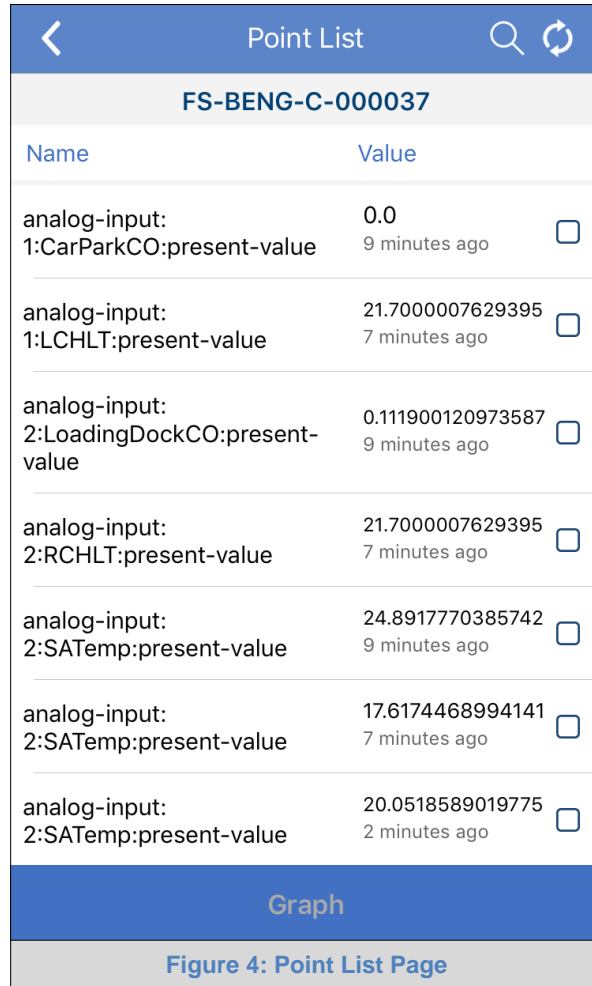
- Tap the desired device (scroll down to see additional FieldServer devices in the Device List) or search for the device by tapping the magnifying glass icon (🔍), found in the top right corner of the page.

If the device is not found in the Device List, check that it has been registered on SMC Cloud.

NOTE: For instructions on how to register an installed FieldServer see the [SMC Cloud Start-up Guide](#) found on the Sierra Monitor website.

2.2 Selecting and Graphing Data Using the Point List

- After selecting a FieldServer on the Device List, the Point List will appear.



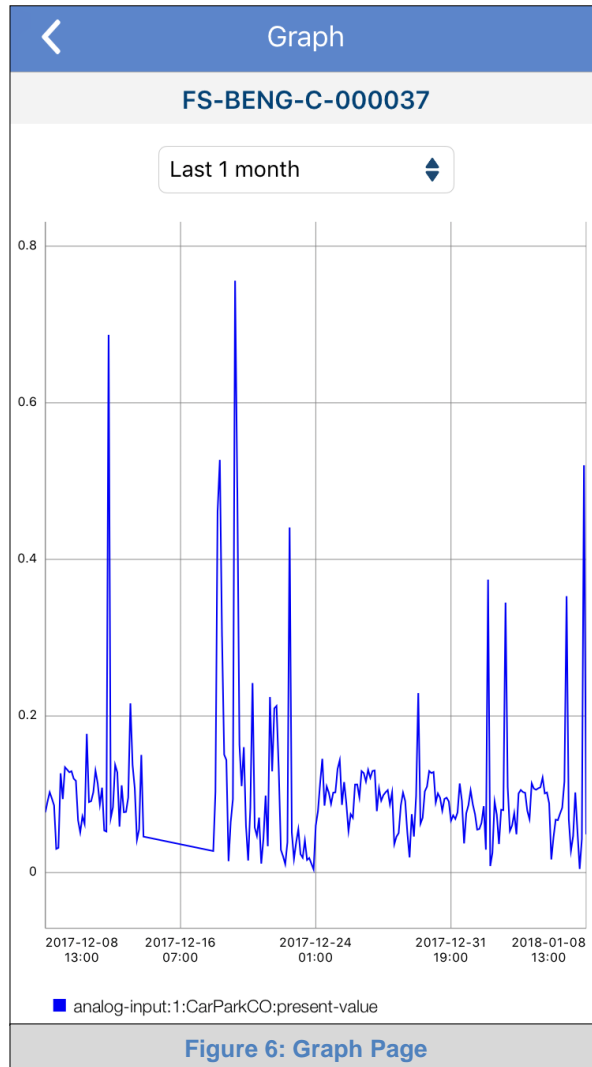
- Tap the desired data point (scroll down to see additional device data points in the Point List) or search for the point by tapping the magnifying glass icon (🔍), found in the top right corner of the page.

NOTE: Tap the refresh icon (🔄) to refresh the point list page for any updated data points.

- Once selected, the checkbox to the right of the point is checked and the Graph button on the bottom of the page becomes selectable (the text changes from gray to white).



- Tab the Graph button to view a graph of the data selected.



- On the Graph page, tap on the time interval text box (below the device title) to change the range of time from which the data is graphed.




Figure 7: Select Graph Time Range

- Tab Done to update the graph with the new time range or Cancel to leave the graph in the old range.

Appendix A Reference

Appendix A.1. Check App Version and Build

To check the version and build of the installed SMC Live App, login and click the information icon () in the top right corner of the Device List page. This will open a window with the version and build listed.

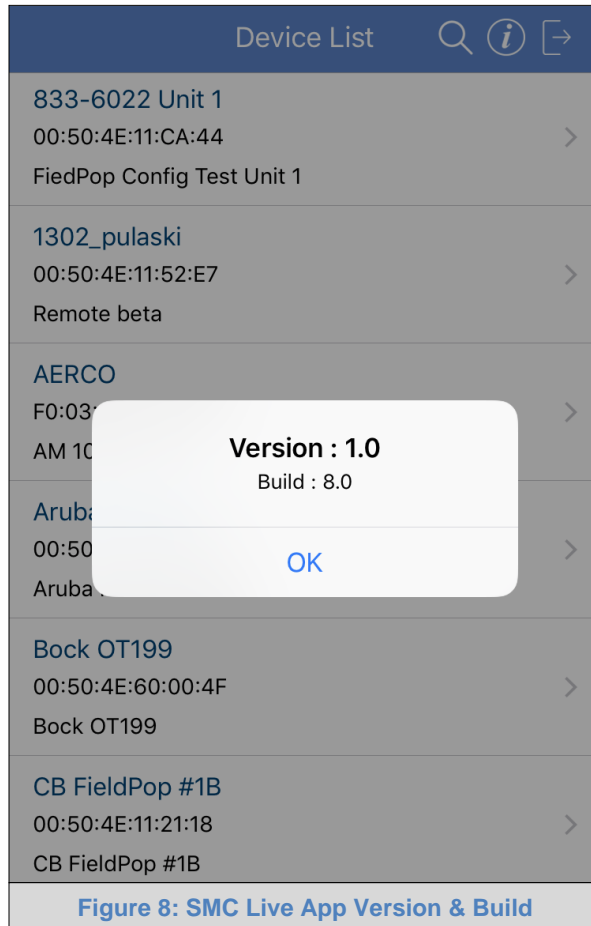


Figure 8: SMC Live App Version & Build

Appendix A.2. Logout of SMC Live

- To logout, tap the Logout icon (➔), found in the top right corner of the Device List page.

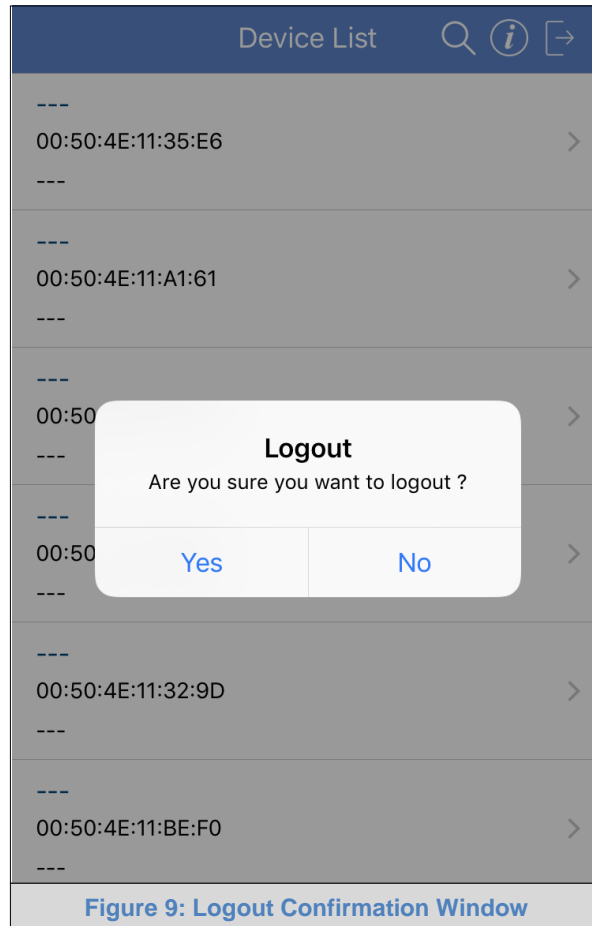


Figure 9: Logout Confirmation Window

- In the confirmation window, tap “Yes” to confirm logout.