



FieldServer ENOTE

Register FieldServer to SMC Cloud

Document Revision: 1.A
Date: 10/19
T18023

1 PREREQUISITES

Prior to registration the following is needed:


- The FieldServer must be setup, connected to customer devices, powered on and configured with an active internet connection.
- The IP Address of the configured FieldServer.
- A local PC connected to the same network/subnet of the FieldServer.
- The email of the personnel who will access/manage the device.

NOTE: The instructions in this document are simplified for ease of use. For detailed instructions, check the Start-up Guide supplied with the FieldServer or available on the [SMC Website](#).


2 ACCESS THE SMC CLOUD REGISTRATION PAGE

1. Open a browser and enter the IP Address of the FieldServer on the local PC.
2. Go to the SMC Cloud Registration page using one of the following methods:

For the OEM FieldServer with System View:

- a. Enter the FieldServer's username and password.
- b. Then click on the  **SMC Cloud™** tab. **For BACnet IoT Gateways, click the Cloud Integrations tab for the SMC Cloud tab to appear.**

For the OEM FieldServer without System View:

- a. If the gateway opens on the Web Configurator page, click the  button on the bottom right corner of the screen to open the FS-GUI page.
- b. Once on the FS-GUI page, click the  icon on the top of the FS-GUI page.

For all other FieldServer Gateways, see the applicable start-up guide on the [SMC Website](#).

NOTE: If a warning message appears, follow the suggestion that appears on the screen.

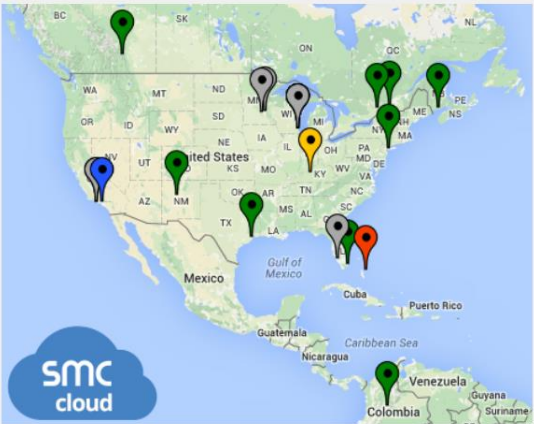
3. Click the Close button on the informational splash page that appears to open the SMC Cloud Registration page.

Securely access your FieldServer from anywhere with the **SMC Cloud™ device cloud**

Your One Stop for Managing Your Devices and Users

- **Secure Remote Access**
Securely connect your field devices SMC Cloud™
- **Device Management**
Manage all your FieldServers and connected devices from SMC Cloud™ and upgrade firmware remotely
- **User Management**
Set up your user personnel with the right security permissions and device assignments for users to diagnose, configure, and better support the field installation.

For more information about SMC Cloud™, visit our [website](#).

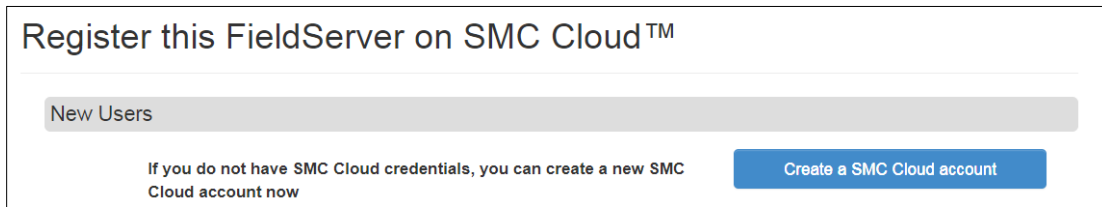


Do not show this page again

3 CREATE OR REQUEST SMC CLOUD CREDENTIALS

For Integrators who haven't previously created an account:

1. Click the "Create a SMC Cloud account" button on the SMC Cloud Registration page.

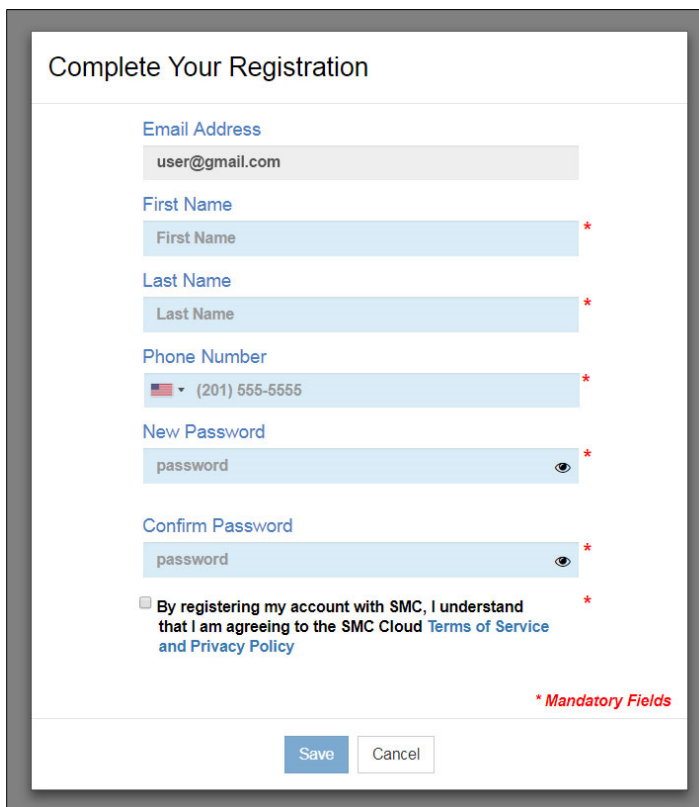


2. Enter the email address of the personnel who will access/manage the device.
3. Click the "Create Account" button.

For OEM customers, credentials must be requested from OEM support.

4 COMPLETE SMC CLOUD REGISTRATION

1. Once an email address has been submitted to the system, a "Welcome to SMC Cloud" email will be sent.
2. Open the email and click on the "Complete Registration" button.
3. Fill in all fields.



4. Click the Save button to record the user details in the system.
5. Click OK when the Success message appears.
6. Record the email account and password for future use.

5 REGISTER THE FIELD SERVER

1. Once an account has been created or credentials are known, enter the Username and Password under “User Credentials” section.
2. Enter a Device Name and Device Description in the “Device Details” section.
3. Enter the physical address, latitude/longitude, drop the Google Maps pin on the location or use the “Get Current Location” button in the “Device Location” section.

NOTE: The “Get Current Location” button will only work if location services have been enabled on the local browser.

4. Click the “Register Device” button.

Register this FieldServer on SMC Cloud™

New Users

If you do not have SMC Cloud credentials, you can create a new SMC Cloud account now

[Create a SMC Cloud account](#)

Existing Users - Enter device registration details

User Credentials

Username
Invalid value : Please enter a username

Password
Invalid value : Please enter a password

Device Details

Device Name

Device Description

Device Location

Automatically get current location

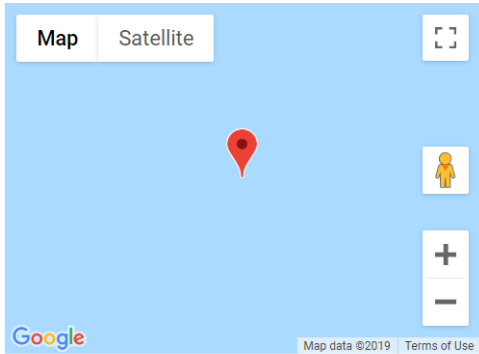
Enter the address and get device location

Latitude:

Longitude:

Select device location on map

Map
Satellite
☰



Map data ©2019 | [Terms of Use](#)

5. Go to www.smccloud.net and enter the username/password credentials to access the registered device information from the SMC Cloud. For additional information and instructions refer to the [SMC Cloud Start-up Guide](#).

Technical Support

Thank you for purchasing the FieldServer from Sierra Monitor Corporation.

Please contact us for any technical support needs related to the FieldServer product.

Sierra Monitor Corporation
1991 Tarob Court
Milpitas, CA 95035

Website: www.sierramonitor.com

U.S. Support Information:

+1 408 964-4443

+1 800 727-4377

Email: smc-support@msasafety.com

EMEA Support Information:

+31 33 808 0590

Email: smc-support.emea@msasafety.com