



## **FieldServer ENOTE**

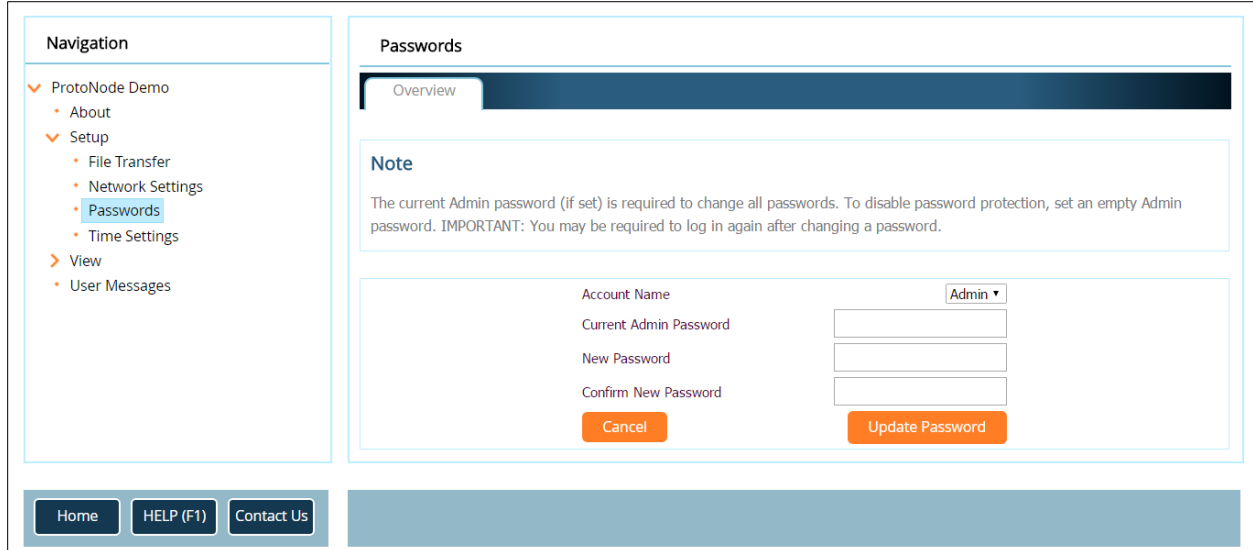
### **Password Protection on the FieldServer**

Document Revision: 2.A  
Date: 3/18  
T18010

## 1 HOW TO SET UP PASSWORDS

Access to a FieldServer can be restricted by enabling a password. The set up page can be found on the FieldServer’s FS-GUI by clicking “Setup” and then “Passwords” via the Navigation panel.

**NOTE: The password needs to be a minimum of eight characters and is case sensitive.**



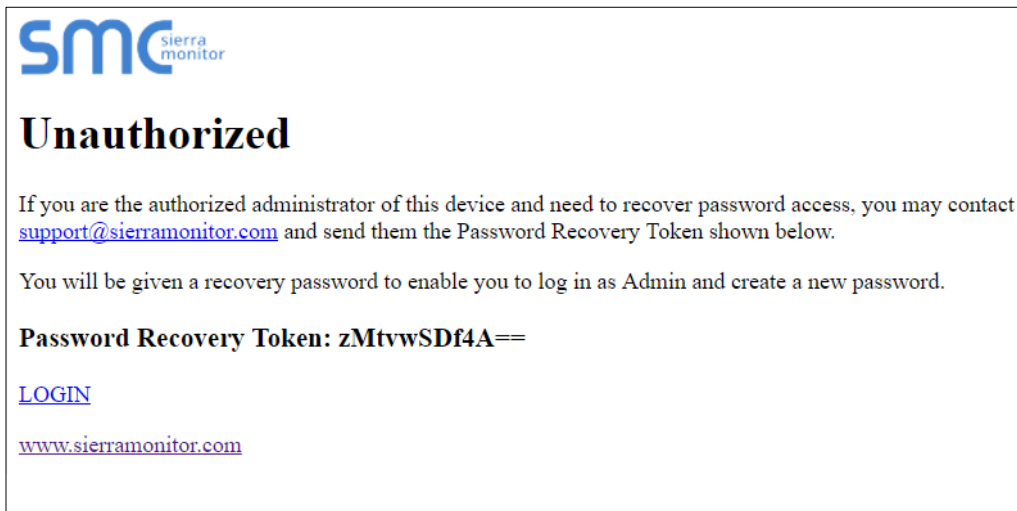
## 2 ACCOUNT TYPES

There are 2 access levels defined by 2 account names: Admin and User.

- The Admin account has unrestricted access to the FieldServer.
- The User account can view any FieldServer information, but cannot make any changes or restart the FieldServer.

## 3 FORGOTTEN OR LOST PASSWORD

If the password is lost, click cancel on the password authentication popup window that appears when trying to access the FieldServer. Then email the password recovery token to technical support to receive a temporary password from the customer support team. Access the FieldServer to set a new password.



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## Technical Support

Thank you for purchasing the FieldServer from Sierra Monitor Corporation.

Please call us for any technical support needs related to the FieldServer product.

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